**Problem Description: -**

A web-based solution to order/manage home care services (office/home cleaning, washing of rental house, stair cleaning etc.). The customer area should provide online ordering facility of home care services to end user along with management of his/her profile & orders. The admin area should provide easy way to manage customer, services, feedbacks & orders.

**Problem Solution:** -

This project is aimed at a one-stop solution that provides for comprehensive ERP, needs in the field of Home care services. Web- application can solve the problem faced by many people. This system would be very efficient in providing daily based services to the customers by the vendors. It will help the customer to easily find what is the best service and the vendor by checking the reviews and ratings of the service and the company which is providing the services. This web application will be very much time saving for the customer as they can choose the services according to their time and convenience.

**Customer Area Features:**

* Simple Registration (Store password in encrypted form) and Login, Forgot password
* Static pages - Home, About, Services, FAQ, Contact Us etc.
* Service listing along with Advanced Search Filter
* Service Description
* Show/Post Service Feedback (Rating & Comment)
* Cart Management
* Provide facility to choose different payment method   
  (Actual payment will be done by customer at the time of service and Admin can just mark order as paid from Admin screen)
* My Profile – Update personal information, change password, History of services ordered by customers
* Providing View of service provider details

**Admin Area Features:**

* Full Admin Control Panel
* Record Management System of Service providers and Customers
* Services and Price Management
* Service order Management, Mark payment as done for specific service orders
* Feedback Management
* Send promotional emails to customers
* Static pages content management using wysiwyg editor